



FAQ for Dollywood Day 2024

If I can't attend on that day, will the tickets be good for another day?

- The goal of this event is that all Balladeer families attend Dollywood on the same day, so the tickets for this event are valid ONLY on **May 11, 2024**.

When will the tickets be ready for pick up?

- Tickets will be available at the HR location of your choosing beginning on **Monday, May 6, 2024**. Tickets are for children only. Your children's tickets will be in an envelope with your name on them. ***Tickets will NOT be available at Dollywood; please be sure you have your children's tickets before you drive to this event. ***

Will these tickets be eligible for upgrade to a season pass?

- Yes, you can use the tickets for your children and upgrade them to a season pass by paying the additional fees. This must be done the same day. Please see attached flier for pricing information regarding season pass upgrades.

Can the adults purchasing tickets have them payroll deducted?

- No. All Dollywood purchases will be online, so there will be no payroll deductions. You will simply input your credit card information to pay for them following the link provided.

Link for purchasing tickets: [Dollywood Store](#)

Where will adults pick up their tickets?

- **Adults are NOT provided tickets by the Balladeer Children's Program.** You must purchase your own adult tickets online at the link above. You will receive an email confirmation once you complete the purchase. You will be responsible for printing and bringing your own ticket.

Will adults receive meal vouchers?

- No. Only children will receive meal vouchers. Adults and additional family members are responsible for their own meals.

What if my child is only 3 years old?

- 3-year-olds are free at Dollywood, but you will still need to pick up a \$10 meal voucher for your 3-year-old at the HR location you selected when signing up.

What if it rains?

- Our Dollywood Day will remain the same regardless of the weather. Dollywood's rain check policy states that you will be issued a rain check ticket, good for one return visit on a day of your choosing. You can redeem this at the Groups Booth or at the entry gates. Once you receive a rain check ticket, you must leave the park immediately. You cannot receive a rain check if you are not physically at Dollywood while it's raining.

What if our child/children have season passes to Dollywood?

- Your child/children will still be eligible to receive a \$10 meal voucher even if they don't need an admission ticket. Please designate this on the registration form by clicking the box that states, "My child has a season pass to Dollywood and does not need an admission ticket but will still need the \$10 meal voucher."

What if my 18-year-old has a birthday before the Dollywood Day?

- If your 18-year-old has a birthday before May 11, 2024, they will not be eligible to receive the Balladeer ticket and meal voucher. You would be required to purchase them a ticket through the Ballad Health Discount link if they wanted to attend.