

Changes to personal device access



If you access Ballad Health email, Microsoft Teams or Microsoft Office from personal devices, or if you remotely access VDI from personal devices, the way you access these accounts is changing.

To protect our patients and minimize the risk of cyberattacks, Ballad Health is making some changes to how team members access work accounts from personal devices. In order to keep using email and other work accounts from non-Ballad Health mobile devices, you will need to set up Intune and multi-factor authentication on your devices.



This is optional, and you **will not** be required to download anything to your personal devices, but team members who opt out will lose access to work accounts on personal devices on March 20.

You can learn more about this change, why it's being implemented and exactly how it will affect you on the IT SharePoint page. To access this page from the Ballad Health Intranet, go to Departments, then Information Technology and click the Intune/MFA/VDI icon on the left. If you are viewing this electronically, you can access the SharePoint page through this link: [ShareIT](#).

From there, you can see What's Changing, access Tip Sheets & Video Tutorials to walk you through the enrollment process and find FAQs to answer your questions. You can also see the Support Schedule with both online and in-person workshops over the next few weeks.