

FAQ for Dollywood Day

If I can't attend on that day, will the tickets be good for another day?

The tickets for this event are valid only on May 21, 2022.

When will the tickets be ready for pickup?

 Tickets will be available at local HR locations beginning on May 16. You will need to pick up children's tickets for ages 4-9 and adult tickets for ages 10 and up.

Will these tickets be eligible for upgrade to a season pass?

• Yes, you can use the tickets for your children and upgrade them to a season pass by paying the additional fees. This must be done the same day.

Can the adults purchasing tickets have them payroll deducted?

This year, all Dollywood purchases will be online, so there will be no payroll deductions. You will
simply input your credit card information to pay for them following the link provided in the first email.

Where will adults pick up their tickets?

 After you purchase your ticket, you will receive an email confirmation. You will be responsible for printing and bringing your own ticket.

Do I need to email you and let you know how many adults are coming?

• The program will be providing meals for 2 accompanying adults. Any additional adults beyond that will be responsible for purchasing their own meals separate from the event.